











Key Facts Sheet

Swoop Fixed Wireless



Important information about the Fixed Wireless plan options available with Swoop.

Speed How fast?				
 <p>30/10 Mbps¹ 29 Mbps²</p>	 <p>70/20 Mbps¹ 66 Mbps²</p>	 <p>120/20 Mbps¹ 115 Mbps²</p>	 <p>250/100 Mbps¹ 237 Mbps²</p>	 <p>500/200 Mbps¹ 494 Mbps²</p>
<p>¹ This indicates the maximum possible speed (Mbps) you can receive off-peak (11pm–7am). ² This is the typical download speed you can expect during busy periods (7pm–11pm).</p>				
Price How much?				
\$79/month Unlimited Data	\$89/month Unlimited Data	\$109/month Unlimited Data	\$129/month Unlimited Data	\$149/month Unlimited Data
Use What can I do with it?				
 <p>1 - 4 users at the same time</p>	 <p>1 - 5 users at the same time</p>	 <p>1 - 9+ users at the same time</p>	 <p>1 - 9+ users at the same time</p>	 <p>1 - 9+ users at the same time</p>
<ul style="list-style-type: none"> ✓ Emails + browsing ✓ VoIP phone ✓ Online gaming ✗ HD video streaming ✗ Large file downloads ✗ UHD/4K videos 	<ul style="list-style-type: none"> ✓ Emails + browsing ✓ VoIP phone ✓ Online gaming ✓ HD video streaming ✓ Large file downloads ✓ UHD/4K videos* 	<ul style="list-style-type: none"> ✓ Emails + browsing ✓ VoIP phone ✓ Online gaming ✓ HD video streaming ✓ Large file downloads ✓ UHD/4K videos* 	<ul style="list-style-type: none"> ✓ Emails + browsing ✓ VoIP phone ✓ Online gaming ✓ HD video streaming ✓ Large file downloads ✓ UHD/4K videos* 	<ul style="list-style-type: none"> ✓ Emails + browsing ✓ VoIP phone ✓ Online gaming ✓ HD video streaming ✓ Large file downloads ✓ UHD/4K videos*
Notes				
<p>Technical Limitations</p> <ul style="list-style-type: none"> • Fixed Wireless services will not work during power failures. This service does not include a battery backup power supply for Fixed Wireless equipment or customer equipment. During a power outage your VoIP phone will not function, including calls to emergency services. • Your speed or performance may be reduced by a range of other factors such as your router, internal house wiring, wifi interference and line of sight to the premises. Talk to us about what may be causing your slow speeds and we can suggest ways to improve the speed or performance. <p>Medical Alarms / Security</p> <p>Before acquiring a Fixed Wireless service, you should find out if any medical or security alarm services you want to use are compatible with a Fixed Wireless service. If any such services are not compatible, you should check with the provider to see what alternatives are available.</p> <p>* 2 simultaneous streams at a time.</p>				

For further information please see the Critical Information Summary at

<https://www.swoop.com.au/legal>

Current from 11 September 2024